NOTICE OF NON-DISCRIMINATION

NOTICE OF NON-DISCRIMINATION & PROGRAM ACCESSIBILITY

DILLON SURGERY CENTER COMPLIES WITH APPLICABLE FEDERAL CIVIL RIGHTS LAWS AND DOES NOT DISCRIMINATE ON THE BASIS OF RACE, COLOR, NATIONAL ORIGIN, AGE, DISABILITY, SEX OR GENDER IDENTITY. DILLON SURGERY CENTER DOES NOT EXCLUDE PEOPLE OR TREAT THEM DIFFERENTLY BECAUSE OF RACE, COLOR, NATIONAL ORIGIN, AGE, DISABILITY, SEX OR GENDER IDENTITY.

Dillon Surgery Center and all of its programs and activities are accessible to and useable by disabled persons, including persons who are deaf, hard of hearing or blind or who have other sensory impairments.

DILLON SURGERY CENTER PROVIDES:

Access features such as:

- Convenient off-street parking designated specifically for disabled persons
- Curb cuts and ramps between parking areas and buildings
- Level access into first floor level with elevator access to all other floors
- Fully accessible offices, bathrooms, public waiting areas and patient treatment areas.

Free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please ask the receptionist or your nurse.

If you believe that Dillon Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex or gender identity, you can file a grievance by mail or fax:

Dillon Surgery Center Attn: Director of Clinical Operations PO Box 6230, Vail, CO 81658 Phone: 970-485-7070 | TTY: 711 | Fax: 970-485-7039

If you need help filing a grievance, the Director of Clinical Operations is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal. hhs.gov/ocr/portal/lobby.jsf or by mail or phone at:

U. S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/fille/index.html.